

WebUndies.com Return & Exchange Policy

FREE Returns and FREE shipping on Exchanges for all U.S. WebUndies.com orders!

***Amazon customers will be charged \$6.00 for use of labels**

- We will gladly accept the return or exchange of new and unused merchandise within 30 days of your receipt. We will refund the full purchase prices less shipping and handling as soon as we receive the merchandise in saleable condition. Original shipping fees are not refundable.
- WebUndies.com does not require an RA or other preauthorization for returns. For questions regarding this, please contact us by email at sales@webundies.com. To print a pre-paid return label, please visit our web site.

Item #	Description	Size	Return or Exchange

Original Invoice #: _____ Name: _____ Email: _____

Phone: _____ Alternate Phone: _____

- If there is a balance due on an exchange and we cannot reach you after several attempts, a refund will be issued.
- Items returned after 30 days require special care and attention. If you initiate a return after 30 days, we will process the return subject to a 20% restocking fee or send the item back to you at our discretion.
- All tags must still be attached and the merchandise must be in new, saleable condition.
- Include a copy of this invoice with the exchange/return to ensure proper processing.
- International shipping charges apply for international exchanges.
- Additional details are posted at our website at http://www.webundies.com/return_policy.htm.
- Using your own label? Please be sure to send it insured and with tracking, as we are not responsible for packages lost in transit.
- Limit one pre-paid label per order. Use of additional labels for a second return or exchange on the same order will result in a \$6.00 fee to be deducted from your return. Amazon, Rakuten and 11Main customers will be charged a \$6.00 fee to use our pre-paid labels.

- **Returns and exchanges should be sent to: Webundies.com LLC**
70 Jackson Drive, Unit D
Cranford, NJ 07016 USA